



Coorong District Council

Disability Access and Inclusion Plan

2025 - 2029

Acknowledgement

Ngarkat People, the traditional custodians of the land on which we meet.

We pay respect to all Australians who have made and continue to make a positive contribution to our culture and way of life in this country we live in and share together – Australia.

Executive Summary

Making Our Community Better for Everyone

Local councils help make sure communities are friendly, supportive, and easy for everyone to use.

Coorong District Council is working to make our towns, services, and programs more welcoming for people with disability. This plan shows that we are committed to helping people with disability take part in everyday life—whether that means using council facilities or joining community activities.

We want everyone to feel included and have the same chances, no matter their abilities.



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Coorong District Council Disability Access and Inclusion Plan (DAIP) 2025 - 2029 is available on Council's website www.coorong.sa.gov.au

Printed copies are available at all Council Customer Service Offices.

If you require a copy in an alternative format, (such as a fully accessible word version) please visit or contact Council direct.

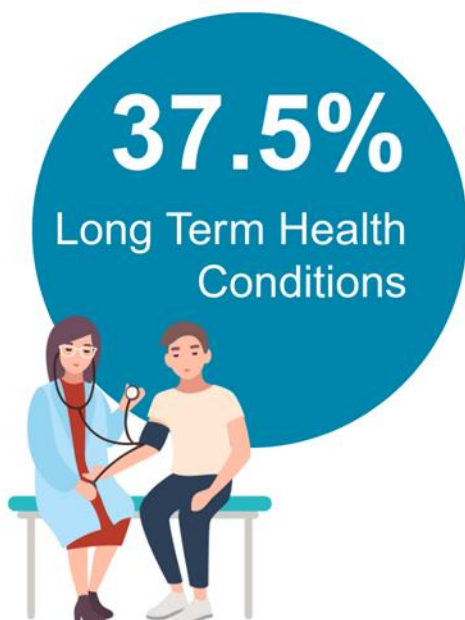


Disability and Care in our Community

Our community has some health and care challenges because we have more older people and live in a rural area.

From the 2021 Census:

- **362 people (6.6%)** need help with daily tasks like dressing, moving around, or talking because of a long-term health problem, disability, or age.
- **Over 37.5%** of people have a long-term health condition. These may not be called a disability, but they still affect how people live and get around.
- **One in four residents (25%)** are aged 65 or older. This is higher than the national average, so we need more aged care, health services, and spaces that are easy to access.
- **30.6% of people live alone**, which can make it harder to get help or feel connected—especially for those with health issues or disabilities
- **581 people (12.7%)** give unpaid care to someone with a disability or health condition. These carers are very important and also need support.



What Coorong District Council Does

Coorong District Council has important jobs under South Australian law. These include:

- Helping the elected Council make decisions and do its work.
- Listening to local people and speaking up for residents and ratepayers.
- Looking after public places and things like roads, footpaths, buildings, parks, streetlights, and drains.
- Setting rates, making a yearly budget, and planning for the future.
- Keeping streets tidy, collecting rubbish, and running recycling services.
- Managing building and development rules, including checking fire safety in buildings.
- Protecting public health by inspecting businesses for health standards and checking waste systems.
- Caring for the environment, including parks, reserves, and natural areas like the River Murray, Lower Lakes, and Coorong



Extra Services for the Community

The Council offers or supports a range of services to meet community needs

These include:

- **Environmental and farming programs** like the Coorong Tatiara Local Action Plan (Landcare).
- **Wastewater systems** for towns (CWMS).
- **Support for older people and young people.**
- **Tourism development**, including facilities and activities.
- **Community grants** to support local projects.
- **Arts and culture**, including a community art gallery and programs.
- **Libraries** for learning and connection.
- **Economic development** to help local businesses and jobs.

Council-Run Facilities

Council looks after several places that help the community. These places are used for fun, tourism, and events. These include:

- **Coonalpyn Caravan Park**
- **Coonalpyn Swimming Pool**
- **Narrung Campgrounds**
- **Tailem Bend Rail Museum**
- **Visitor Information Outlets**
- **Town Halls**



Working Towards a More Inclusive South Australia

South Australian State Disability Inclusion Plan

This is a plan for the whole state government. It sets out what will happen over the next four years to make South Australia more accessible and inclusive. The aim is to give everyone equal opportunities so no one is left behind

State Vision: *A South Australia where no one is left behind.*

Coorong District Council's Commitment

Our Community Vision Plan focuses on building strong and connected communities.

One of our main goals is to:

Help strengthen our community and improve life for all residents.

Through our **Disability Access and Inclusion Plan**, we promise to create a community that is: *Welcoming and inclusive for everyone*

Our workplace

Coorong District Council has:

- 75 employees
- Over 150 registered volunteers

Together, they help deliver services and run activities across the Coorong region.

Right now, we don't collect data on how many Elected Members, staff, or volunteers identify as living with a disability. But we are committed to making our workplace accessible and inclusive for all.

Strategic Context

Making South Australia More Inclusive for People with Disability

The **Disability Inclusion Act 2018 (SA)** was created to make South Australia more welcoming and accessible for people with disability.

This law supports the **United Nations Convention on the Rights of Persons with Disabilities (UNCRPD)**, which says people with disability have the same rights as everyone else. Australia agreed to this Convention in 2008 and signed an extra agreement, called the **Optional Protocol**, in 2009

Australia's Disability Strategy

Australia's Disability Strategy 2021–2031 is a national plan that shows how governments across the country will support people with disability. It makes sure the UN's principles are included in policies and programs at all levels – local, state, and national.

This strategy builds on the earlier **National Disability Strategy 2010–2020** and aims to keep improving the lives of people with disability over the next decade.

South Australia's own plan, the **State Disability Inclusion Plan 2025–2029**, follows the goals of the national strategy and puts them into action at the state level.

South Australia's State Disability Inclusion Plan

South Australia launched its first plan, **Inclusive SA**, in 2019. It focused on fairness, respect, and inclusion for people with disability.

In August 2025, the updated **State Disability Inclusion Plan 2025–2029** was released. It was developed with input from people who have lived experience of disability.

The plan includes actions in key areas like:

- Creating inclusive spaces
- Improving education and job opportunities
- Providing community support
- Supporting health and wellbeing
- Ensuring safety, rights, and access to justice

How This Affects Local Councils

The state plan brings together government departments and local councils to remove barriers and improve access for people with disability.

It also helps guide councils, like **Coorong District Council**, to include disability access and inclusion in their own planning, services, and community programs.

What defines a Disability?

Coorong District Council understands that disability can affect anyone, and most people will experience some form of disability during their life.

A disability can happen because of illness, injury, ageing, or other long-term conditions. Under the Disability Inclusion Act 2018 (SA), disability includes physical, sensory, thinking, learning, brain, or mental health conditions that make it harder for a person to take part fully in everyday life

Types of disability may include:

- **Sensory and speech** – problems with sight, hearing, or speech
- **Cognitive** – trouble with learning, understanding, or memory
- **Physical** – issues with moving, ongoing pain, or breathing
- **Psychosocial** – mental health or emotional challenges
- **Mental and behavioural disorders** – such as schizophrenia, bipolar disorder, OCD, ADHD
- **Acquired brain injury** – from stroke or trauma
- **Other** – long-term conditions that affect daily life

Disability can be mild or severe and may include more than one type. Getting older can also increase the chance of having a disability.

Coorong District Council knows that people experience disability in different ways. These experiences can be affected by age, gender, culture, language, sexuality, and income. Some groups may face extra challenges, including women, children, Aboriginal and Torres Strait Islander peoples, people from different cultures and languages, and LGBTIQ+ individuals.

Development of the Disability Access and Inclusion Plan

Why Create a Disability Access and Inclusion Plan?

Coorong District Council must have a plan to support people with disability. This is required by law under the **Disability Inclusion Act 2018 (SA)**.

We made our first plan in 2020 to show that we want our community to be welcoming for everyone – residents and visitors. That plan helped us:

- Make buildings and facilities easier to access
- Give people more chances to join in community life
- Support health and wellbeing
- Celebrate the diversity of our community

Our new plan follows the same priorities as the **State Disability Inclusion Plan 2025–2029**. This keeps things consistent across South Australia

Listening to the Community

When we created our first plan in 2019, we asked the community for feedback over six weeks.

We held workshops with:

- Community members
- Elected Council Members
- Council staff

We also spoke to people with disability, their families, carers, and service providers. They shared their experiences and ideas. This helped us understand what was working and what needed to change.

To make sure everyone could have a say, we made two versions of a survey:

- Online
- Printed

Surveys were on our website, shared on social media, and handed out at Council offices, post offices, medical centres, community hubs, and chemists.

The feedback we received shaped the actions in the plan

Developing the New Plan

For our second plan, we also looked at feedback collected for the State Disability Inclusion Plan 2025–2029.

This included ideas from:

- People with disability
- Families and carers
- Service providers
- Advocacy groups
- The wider community

This feedback helped set the key areas and actions for both the State Plan and our Council Plan.

Following our Community Engagement Policy, we ran a six-week consultation. During this time, community members, service providers, and Council staff were invited to review the draft plan and share their thoughts.

Strategic and Operational Relationship

Local councils help create welcoming communities by planning services, running programs, and working with local people.

Coorong District Council's **Disability Access and Inclusion Plan** links with other important Council strategies, including:

Community Vision Plan 2021 – 2025

This plan focuses on making life better for residents. Key goals include:

- Improving public health and wellbeing
- Creating accessible and inclusive spaces
- Supporting volunteers
- Providing welcoming places like libraries and community centres
- Improving communication and community engagement
- Supporting programs for older people
- Working with other organisations to keep communities safe
- Celebrating diversity
- Encouraging Elected Members to speak up for the community



Murraylands & Riverland Regional Public Health & Wellbeing Plan

This plan guides councils on improving health over five years, as required by the **South Australian Public Health Act 2011**. It aims to:

- Help people of all ages and abilities feel welcome and connected
- Support mental health
- Make communities feel safe
- Build strong support systems to help people recover and stay resilient

Other Council Policies and Strategies

Council also uses policies and strategies to support inclusion and accessibility, such as

- Human Resource Policy
- Volunteer Policy
- Community Engagement Policy
- Complaints and Compliments Policy
- Risk Management Policy
- Safe Environments – Children & other Vulnerable People Policy
- Section 41 Committees of Council
- Footpath Network Expansion Strategy
- Disability Inclusion planning – A guide for Local Government
- Disability Discrimination Act 1992 (DDA)
- Equal Opportunity Act 1984
- Work Health and Safety Act 2012

Council Achievements 2020 - 2024

During the first Disability Access and Inclusion Plan, Council made several improvements to make our community more inclusive and accessible.

Making Spaces More Accessible

- **Tailem Bend Council Office:** Completed an accessibility audit and installed sliding doors.
- **Raukkan Walking Trail:** Added a 360-degree viewing platform with a ramp.
- **Meningie Bird Hide:** Installed ramps for wheelchair and walker access.
- **Footpath Audit:** Reviewed footpaths to find areas needing improvement.

Improving Communication and Access to Information

- Installed notice boards at heights suitable for wheelchair users.
- Added the UserWay accessibility tool to the website.
- All Council documents now use at least 12pt Arial font.
- Designed marketing materials with accessibility in mind.
- Shared simplified summaries of Council activities in local publications

Council's Action Priorities

What the plan focuses on

The Disability Access and Inclusion Plan follows the same key areas as the **State Disability Inclusion Plan 2025–2029**. These areas guide our actions:

Domain 1: Inclusive environments and communities

We want everyone to feel welcome, connected, and able to join community life.

Domain 2: Education and employment

We aim to support equal access to learning and jobs so people with disability can work and be financially secure.

Domain 3: Personal and community support

We want people with disability to have the right support to live independently and be part of the community.

Domain 4: Health and wellbeing

We are committed to helping people with disability achieve good health and wellbeing.

Domain 5: Safety, rights and justice

We want people with disability to feel safe, have their rights respected, and be treated equally under the law.

Under each area, Council has identified actions in the following action plan.

Domain 1: Inclusive Environments and Communities

Outcome Statement: A South Australia where all people with disability can participate as equal citizens and feel connected to their communities

Objective: To influence community attitudes to remove discrimination and build a South Australian community that values difference and respects the contributions people with disability make to our communities. This includes ensuring the community itself is fully accessible.

Action No.	Actions As set by Council	State Plan Measure	Measure Set by the state Government (these cannot be altered)	Timeframe	Progress	Responsibility and data source
Priority Area 1: Active participation						
	Outcome: People with disability are active participants in accessible and inclusive communities.					
1.	We will provide training to employees and volunteers on the DHS Accessible and Inclusive Community events toolkit \$ - Delivered within the scope of the operational budget	1.1.2	The number of inclusive and accessible events, both internal and external, with 50+ people following best practice event management principles . For example, the Accessible and Inclusive Community Events Toolkit.	Implemented by March 2027 Ongoing		Community Development Team Volunteer Management Arts / Gallery Program Coordinator Data source: training attendance is recorded in Skytrust
2.	We will establish and implement an internal procedure to ensure all Council managed or hosted events and activities for 50 or more people are in line with best practice event management principles. \$ - Delivered within the scope of the operational budget			Implemented by June 2027		Community Development Team Volunteer Management Arts / Gallery Program Coordinator Data source: A copy of the procedure and number of events with which the procedure was applied

3.	We will establish and implement an internal procedure for consideration around all Council managed or hosted events and activities for 50 or less people in line with best practice event management principles \$ - Delivered within the scope of the operational budget			Implemented by June 2027		Community Development Team Volunteer Management Arts / Gallery Program Coordinator Data source: A copy of the procedure and number of events with which the procedure was applied
4.	We will review, evaluate and enhance event inclusion and accessibility for people with disability at all Council-led events. \$ - Delivered within the scope of the operational budget			Completed by March 2028		Community Development Team Event Coordinators Data source: Evaluation report
5.	We will review, evaluate and enhance Council's Special Events planning and inclusion checklist for community-led activities and events. \$ - Delivered within the scope of the operational budget			Completed by June 2028		Community Development Team Event Coordinators Data source: Copy of updated checklist
Priority Area 2: Inclusive communities and attitudes						
	Outcome: <i>People with disability are respected and included in their communities, where inclusive attitudes and behaviours are widely demonstrated.</i>					
6.	We will investigate initiatives undertaken by other Councils and government agencies to promote disability inclusion and improve community attitudes towards people with disability in the community. \$ - Delivered within the scope of the operational budget	1.2.1	The number of initiatives undertaken to promote disability inclusion and improve community attitudes towards people with disability in the community, including: The number of staff and volunteers participating in disability awareness training including universal design	Completed by March 2027		HR, WHS & Volunteer Management Data source: Skytrust reports
7.	We will in accordance with Council's Annual Business Plan, prepare and develop annual budgets to support the delivery of initiatives to promote disability inclusion and improve community attitudes towards people with disability in the community. \$ TBC following investigation			January 2028		HR Data Source: Copy of Annual Business Plan

8.	We will deliver and report on initiatives that promote disability inclusion and improve community attitudes towards people with disability in the community. \$ - Delivered within the scope of the operational budget			Commencing September 2028		HR Data Source: Annual Report
9.	We will deliver Disability Awareness Training to all new staff, volunteers and Elected Members https://disabilityawareness.com.au/elearning/disability-awareness/ or https://includeability.gov.au/building-a-culture-of-accessibility-and-inclusion/#/ \$ TBC – free basic training available			Commencing March 2026		HR, WHS & Volunteer Management Data source: Skytrust reports
10.	We will deliver Universal Design Training to all relevant staff https://universaldesignaustralia.net.au/free-online-courses/ \$ TBC – free basic training available			Commencing March 2026		HR, WHS & Volunteer Management Data source: Skytrust reports
11.	See 2 - We will investigate initiatives undertaken by other Councils and government agencies to promote disability inclusion and improve community attitudes towards people with disability in the community. \$ - Delivered within the scope of the operational budget			Completed by March 2027		HR Data source: Flexible working agreements register Annual Report
12.	See 2.1 - We will in accordance with Council's Annual Business Plan prepare and develop annual budgets to support the delivery of initiatives to promote disability inclusion and improve community attitudes towards people with disability. \$ TBC following investigation			January 2028		HR Data source: Annual Business Plan
13.	We will deliver and report on initiatives that promote disability inclusion and improve community attitudes towards people with disability in the community. Such as: • We will develop a standing 'footer' on all job adverts which promotes diversity and inclusion. • Redesign recruitment and interview practices. • Understand the individual's working requirements. \$ TBC			Commencing July 2028		HR Data source: Examples/ copies of Initiative made available

The number of **initiatives undertaken** to promote disability inclusion and improve community attitudes towards people with disability in the community, including:

- The number of **workplace initiatives promoting disability inclusion**.

14.	We will engage with Aboriginal and Torres Strait Islander agencies such as Moorundi Health Services and Riverland Mallee Coorong Local Health Network Aboriginal Services in the design of DAIP initiatives that reflect their lived experiences and cultural values. \$ TBC	1.2.3	The number of actions embedded in our DAIP working towards Closing the Gap targets.	Implemented by June 2026 Ongoing		Community Development Data source: Record of number of meetings
15.	We will engage with Aboriginal and Torres Strait Islander people with disability, their families, carers, and communities in the design of DAIP initiatives that reflect their lived experiences and cultural values. \$ TBC			Implemented by June 2026 Ongoing		Community Development Data source: Record of number of engagement activities undertaken
Priority Area 3: Universal Design						
	Outcome: <i>Everyone in South Australia can access and enjoy inclusive and accessible natural and built environments.</i>					
16.	We will develop and implement a suitably appropriate asset register that will record and enable reporting on the following measures: - The number of public-facing Council buildings, spaces, play spaces and infrastructure that are modified to improve accessibility. - The number of parks, reserves, playgrounds that are modified to improve accessibility. - The number of public Council owned toilet facilities across the council area that meet accessibility standards and/or a designated Changing Places facility. \$ - Delivered within the scope of the operational budget	1.3.2	The number of public-facing council buildings, spaces, play spaces and infrastructure that are modified to improve accessibility . For example, by adding signage or widening doors.	March 2027		Community Facilities Data Source = Copy of report
17.	We will undertake an audit of Council owned public facing buildings, play spaces and infrastructure, identify gaps and report on recommended modifications (e.g., signage installation, ramps, door widening). \$ TBC			December 2027		Community Facilities Data Source = asset register report / spreadsheet
18.	We will in accordance with Council's Annual Business Plan, prepare and develop annual budgets to support the delivery of modifications and improvements to council owned that improve accessibility. \$ TBC following audit			January 2028		Community Facilities Data Source: Copy of Annual Business Plan

19.	We will report on the number of public-facing Council buildings, spaces, play spaces and infrastructure that are modified to improve accessibility. \$ - Delivered within the scope of the operational budget			March 2029		Capital Projects Data source: Council's Asset Register & Annual Report
20.	We will record and report on new Council-built developments, including how Universal Design principles were incorporated. \$ - Delivered within the scope of the operational budget			Commencing March 2028		Capital Projects Data source: Project Plan & Project Completion Report
21.	We will record and report on modifications or newly built parks, reserves, river and lake access, and playgrounds that improve accessibility. \$ - Delivered within the scope of the operational budget	1.3.3	The number of parks, reserves, beaches and playgrounds (within these areas) that are built or modified to improve accessibility .	Ongoing Annual reporting		Capital Projects Community Facilities Data source: Council's Asset Register & Annual Report
Priority Area 4: Accessible facilities						
	Outcome: People with disability can access public toilet facilities that meet their needs when out in the community.					
22.	We will report on how many Council owned toilets within the Council area meet accessibility standards or are a designed changing places facility. \$ - Delivered within the scope of the operational budget	1.4.1	The number of public council owned toilet facilities across the council area that meet accessibility standards and/or a designated Changing Places facility.	Commenced by March 2027		Capital projects Community Facilities Data source: asset register spreadsheet
Priority Area 5: Communications and information						
	Outcome: People with disability can find the information they need in the format(s) they need it in.					
23.	We will provide easy read training for employees who produce public documents, information and communications related to consultation and decision making. \$ TBC	1.5.1	The number of resources or materials that have been developed in accessible formats. For example, websites that meet Web Content Accessibility Guidelines (WCAG) 2.2 level AA accessibility standard or above, Auslan translations and Easy Read documents.	Completed by March 2027		Communications Team Data source: Training records

24.	We will have all community engagement surveys produced in a format consisting of plain language or easy read. \$ TBC			Commenced by March 2028		Communications Team Data source: Comms plan and examples of documents
25.	We will produce an easy read or plain language version of Council's Annual Business Plans and Annual Reports. \$ TBC			Completed by ABP: August 2028 Annual Report: November 2028		Communications Team Data source: Link to Council's documents on the website
26.	We will in accordance with Council's Annual Business Plan, prepare and develop annual budgets to support the development of Council strategic management plans, documents and policies into plain language or easy read formats. \$ TBC			March 2029		Communications Team Data source: Link to Council's documents on the website
Priority Area 7: Collaboration, consultation and innovation						
	Outcome: People with disability are actively involved in government decisions that affect their lives.					
27.	Through our public consultations we will include and seek input from priority groups. Input will be invited through easy read feedback forms and face to face consultation. \$ - Delivered within the scope of the operational budget	1.7.1	The number of public consultations that included and sought input from people with disability.	Commencing March 2027		Community Engagement Data source: Findings reports on consultation outcomes. Copies of Easy Read documents
28.	We will undertake a survey amongst all Council volunteers, working groups and committee members to gain an understanding of those who require assistance and determine how Council can improve on best practice and implement new initiatives that support community members with a disability. \$ - Delivered within the scope of the operational budget	1.7.2	The number of people with a disability, including parents and carers, serving on committees and working groups . Note: Committees are formal groups set up by councils to provide strategic advice or make decisions on disability inclusion. Working groups are task-focused teams that address specific issues or actions supporting disability inclusion	Completed by March 2027		Governance / HR Volunteer Management Community Development Data Source: survey outcomes

29.	We will use the outcomes / survey results to both report on number of people with a disability, including parents and carers, serving on committees and working groups. \$ - Delivered within the scope of the operational budget			June 2027		Governance / HR Volunteer Management Community Development Data Source: survey outcomes
30.	We will use the outcomes to implement new initiatives to support Council volunteers, working groups and committee members who require assistance or workplace modifications. \$ TBC			March 2028		Governance / HR Volunteer Management Data Source: survey outcomes
31.	We will update and include reference to inclusive representation in Council documentation, including committee terms of reference and advertisements (where community membership is sought). \$ - Delivered within the scope of the operational budget			Commencing March 2027		Governance Data source: copies of the TOR

Domain 2: Education and employment

Outcome Statement: A South Australia where all people with disability benefit from inclusive educational experiences, equitable employment opportunities and financial security

Objective: To ensure equal opportunity to learning and earning is achieved by addressing the barriers and obstacles people with disability of all ages continue to face at all levels of the education and employment experience.

Action No.	Actions As set by Council	State Plan Measure	Measure Set by the state Government (these cannot be altered)	Timeframe	Progress	Responsibility and data source
Priority Area 3: Targeted transitional supports						
	Outcome: People with disability have supporting environments to learn, grow, and transition throughout their life					
32.	We will provide training to relevant staff and volunteer supervisors around inclusive volunteer recruitment. \$ TBC	2.3.5	The number of initiatives taken to encourage people with disability to volunteer.	Completed by March 2027		Volunteer Coordinator HR & WHS Data source: Skytrust reports
33.	We will investigate initiatives being delivered by other councils around inclusive recruitment and establish an annual budget to support the delivery of new initiatives. \$ - Delivered within the scope of the operational budget			Completed by November 2027		Volunteer Coordinator Data source: Annual Business Plan
34.	We will implement and report annually on new inclusive recruitment initiatives and their outcomes. \$ TBC			Implemented by March 2028		Volunteer Coordinator Data source: Annual Report
35.	We will continue to deliver the Volunteer Expo and include specifics around inclusive volunteering. \$ TBC			Ongoing		Community Sustainability Data source: Post event report

Priority Area 4: Access to employment opportunities						
	Outcome: People with disability have opportunities to achieve, develop and succeed in their chosen fields.					
36.	We will investigate initiatives undertaken by other councils and government agencies around implementing organisational changes and applying best practice to improve inclusive recruitment for people with disability. \$ - Delivered within the scope of the operational budget	2.4.3	The number of organisational changes adopted to improve inclusive recruitment for people with disability. For example, tailoring roles to fit individuals and employer incentives.	March 2027		HR Data source: Report on investigations
37.	We will establish and implement an internal procedure around adopting changes and implementing best practice inclusive recruitment principles. \$ - Delivered within the scope of the operational budget			March 2028		HR Data source: Copy of Internal procedure
Priority Area 5: Inclusive working environments						
	Outcome: People with disability have access to supportive places to earn.					
38.	We will establish and implement an internal procedure around adopting changes and implementing best practice around inclusive workplace practices. \$ - Delivered within the scope of the operational budget	2.5.1	The number of workplace practices implemented to support people with disability to have equal opportunities for growth and success, including support to remain in employment. For example, outcome-based employment, flexible work arrangements, workplace adjustments and mentoring programs.	March 2027		HR and WHS

Domain 3: Personal and community support

Outcome Statement: A South Australia where people with disability can access quality, tailored personal and community supports addressing their individual needs

Objective: To build a service system in South Australia that takes a person-centred approach that recognises the contributions and potential of all people with disability.

Action No.	Action As set by Council	State Plan Measure	Measure Set by the state Government (these cannot be altered)	Timeframe	Progress	Responsibility and data source
Priority Area 1: Accessibility						
	Outcome: People with disability can easily access community supports and services.					
39.	We will strengthen our partnerships with local service providers, government agencies and community groups with the intent to gain knowledge and understanding of their service provisions and support for people with a disability. \$ - Delivered within the scope of the operational budget	3.1.1	The number of Council initiatives and improvements made to connect people with disability to community supports and services wherever they present. For example, referral hubs, mobile outreach, online information platforms, frontline worker training, and partnerships with community organisation.	March 2027		Community Development Data source: record of meetings undertaken
40.	We will provide frontline staff with the tools and resources to effectively connect people with appropriate support, service provider and programs. \$ - Delivered within the scope of the operational budget			June 2027		Community Development HR Data source: Examples of tools and resources
41.	We will make available via Council’s website and customer service outlets, information about local service providers, programs, event and activities. This information will be made available in accessible formats. \$ - TBC			June 2027		Community Development Data source: Link to Council’s website and copies of the information
Priority Area 5: Programs						
	Outcome: Government-funded programs and services include disability-specific provisions to enable full and equal participation.					
42.	We will review Council’s Community Grants, Sponsorship and Funding Policy and procedure to ensure applicants consider projects, events and activities are inclusive and accommodate	3.5.1	The number of council grants and funding amount distributed to enhance disability inclusion .	Within 6 months following the Council election June 2027		Community Development

	those with disabilities, our aging population and the priority groups. \$ - Delivered within the scope of the operational budget					Data source: Copy of Councils Policy
43.	We will report though Council's monthly information reports on the completion of projects, activities and events funded under Council's Community Grants, Sponsorship and Funding Policy that have included enhancements and inclusive initiatives for those with disabilities, our aging population and the priority groups. \$ - Delivered within the scope of the operational budget			November 2028		Community Development Data source: the Community Grants and Sponsorships database

Domain 5: Safety, rights and justice

Outcome Statement: A South Australia where all people with disability feel safe, have their rights upheld and have full and equal protection before the law

Objective: To improve the safety and overall experience of people with disability coming into contact with our emergency services, criminal justice and civil law systems.

Action No.	Actions As set by Council	State Plan Measure	Measure Set by the state Government (these cannot be altered)	Timeframe	Progress	Responsibility and data source
Priority Area 2: Responding to emergencies						
	Outcome: People with disability are kept safe during emergencies, with their needs planned for and prioritised.					
44.	We will deliver training for Council staff and community facing representatives such as library staff on P-CEP (Person-Centred Emergency Preparedness) principles and tools, turning them into P-CEP ambassadors who promote inclusive preparedness within their communities. \$ TBC	5.2.1	The number of emergency response resources and systems developed for people with disability, including the Person-Centred Emergency Preparedness (P-CEP) approach.	Completed by March 2027		Community Development Data source: training attendance is recorded in Skytrust
45.	We will use our communication touchpoints to promote the benefits of developing a P-CEP and help residents understand their local risks, develop personal emergency plans, and identify their support network. \$ TBC			Completed by March 2027		Community Development Data source: The annual Communications plan
46.	We will engage training providers to deliver training to our vulnerable communities and priority groups on the development of Person-Centred Emergency Preparedness (P-CEP) plans. \$ TBC			Completed by March 2028		Community Development Data source: Training attendance and record sheet
47.	We will provide access to resources like the P-CEP Workbook , which helps individuals and their support networks prepare for emergencies by assessing needs, building plans, and communicating with their support network. \$ TBC			Completed by March 2028		Community Development Data source: Link to Council's website

Implementing the Plan

Coorong District Council's Disability Access and Inclusion Plan project team will oversee the implementation of the Council's Disability Access and Inclusion Plan.

Council will be responsible for the implementation of actions contained within the plan.

The continued engagement of key stakeholders is fundamental to the successful implementation of this Plan.

Plan Review and Reporting

Coorong District Council's Disability Access and Inclusion Plan project team will meet annually to monitor progress.

Quarterly progress reports will be provided to Council.

In accordance with legislation, an annual progress report will be provided to the Chief Executive – SA Department of Human Services, and a copy of the report will also be presented to Council.

This plan is a working document and can be reviewed at any time. The Plan may be reviewed in line with changing legislation.

The timeframe for evaluation and review of the Plan is four years unless otherwise legislated.





Coorong Civic Centre

95 – 101 Railway Terrace, Tailem Bend, SA 5260
PO Box 399, Tailem Bend SA 5260

Meningie Information Hub

49 Princes Highway, Meningie SA 5264

Tintinara Customer Service Centre

37 Becker Terrace, Tintinara SA 5266

room to move

room to play